Please read these terms and conditions that apply to the "Caring Commuter Week 2023 Social Media Contest" ("Terms and Conditions") carefully.

Terms and Conditions:

- The Caring Commuter Week 2023 Social Media Contest ("Contest"), organised by Caring SG Commuters Committee and managed by I.M Communications (collectively, the "Organiser"), will be run on the Caring SG Commuters Facebook and Instagram pages (@caringsgcommuters) during the period of 26 October to 11 November 2023 (both dates inclusive), unless otherwise specified.
- 2. By participating in the Contest, you hereby represent and warrant that you have read and agreed to these Terms and Conditions.
- 3. The Organiser reserves the right at its sole and absolute discretion to amend or add on to these Terms and Conditions, or terminate, vary, or suspend this Contest for whatever reason(s), without prior notice to you.
- 4. The Contest is open to all persons currently residing in Singapore. Members of the Organiser (and their immediate families) are not eligible to participate in this Contest.
- 5. To enter the Contest, participants will have to do all of the following:
 - a) Answer the question(s) in the Facebook or Instagram post as a comment to the relevant post(s);
 - b) Tag 2 of their friends on Facebook or Instagram in their comments; and
 - c) 'Like' and 'Share' the post on their own Facebook Story or Instagram Story.
- 6. Four (4) questions will be posted during the period of 26 October to 11 November 2023. Each participant should submit no more than one comment per post (maximum four comments in total if a participant chooses to submit answers for all four (4) questions). If participants post multiple comments per question, the organiser will consider the first/earliest comment for the purpose of participating in the Contest. The closing date to answer each question is 11.59pm on the date that is specified on the post ("Closing Date").
- 7. The Organiser will choose the best answers/comments (up to a hundred (100) prizes will be made available for redemption across all four (4) questions). Redemption of prizes shall be on a firstcome-first-served basis, subject to prize availability, and fulfilment of the Terms and Conditions as outlined here. Participants who have redeemed a prize earlier will not be eligible to redeem another prize later.
- 8. Participants must ensure that their Facebook/ Instagram accounts used for the Contest are set to 'Public' in order to be eligible to redeem a prize.

- 9. You acknowledge and agree that the Organiser:
 - a) may share any personal data¹ you have provided to the Organiser for the purpose of this Contest with other Government agencies to verify your personal data and for any other purpose related to the Contest; but
 - b) will not share your personal data with non-Government entities, except where such entities have been authorised to carry out services relating to the Contest.
- 10. Participants agree and consent to the Organiser using their names submitted in the Contest without prior notice or compensation for publicity purposes for a year after the Closing Date.
- 11. All prizes are non-transferable, non-exchangeable for any other item and shall be subjected to such Terms and Conditions, which the Organiser may at its sole and absolute discretion, impose.
- 12. The Organiser shall be entitled to exchange or substitute the prize to another prize of similar or lower value without notice and without liability to any person, at its sole and absolute discretion.
- 13. Winners will be notified via social media [@caringsgcommuters] or email from <u>hello@imcomms.com</u> by 30 November 2023.
- 14. Upon notification, winners must respond via e-mail to <u>hello@imcomms.com</u> with any other details requested by the Organiser at its sole and absolute discretion. Once the winner's email response with the required details has been received by the Organiser, arrangements for prize distribution via postal service.
- 15. Winners who do not respond within two (2) weeks from the date of notification may have their prizes forfeited, without prior notice or further recourse by the winner.
- 16. Any winner whose prize has been forfeited shall not be entitled to any compensation, whether or not he/she has been notified of such forfeiture.
- 17. The Organiser reserves the sole and absolute right to decide on all matters relating to the Contest and any decision made by the Organiser on any matters relating to the Contest shall be undisputed, final, and binding. Except as expressly specified in these Terms and Conditions, the Organiser shall not be obliged to enter into any correspondence with any participant or any other party on matters in relation to the "Caring Commuter Week 2023 Social Media Contest".
- 18. Problems affecting competition: To the maximum extent permissible by law, the Organiser shall not be liable in any way to anyone if, for any reason, any aspect of the Contest is not executed as planned, including without limitation, by reason of infection by computer virus, network failure, bugs, tampering, unauthorised intervention, fraud, technical failures or any cause of whatsoever nature beyond the control of the Organiser which corrupts or affects the administration, security, fairness, integrity or proper conduct of the Contest. The Organiser may, at any time and in its sole and absolute discretion, cancel, terminate, modify, or suspend this Contest, or invalidate any affected submissions, without being liable in any way to anyone.

¹ This has the same meaning given to "personal data" in the Personal Data Protection Act 2012.

- 19. This Contest is in no way sponsored, endorsed, administered, or associated with Facebook or Instagram or any other social media platforms.
- 20. These Terms and Conditions shall be governed by and construed in accordance with the laws of Singapore, and you agree to submit to the exclusive jurisdiction of the Singapore courts.